



Kick Off Meeting Parking 101

CITY OF
GRESHAM
OREGON

PARKING MANAGEMENT MANUAL AND PARKING WORK GROUP

Downtown Parking Work Group

Meeting #1

August 8, 2024





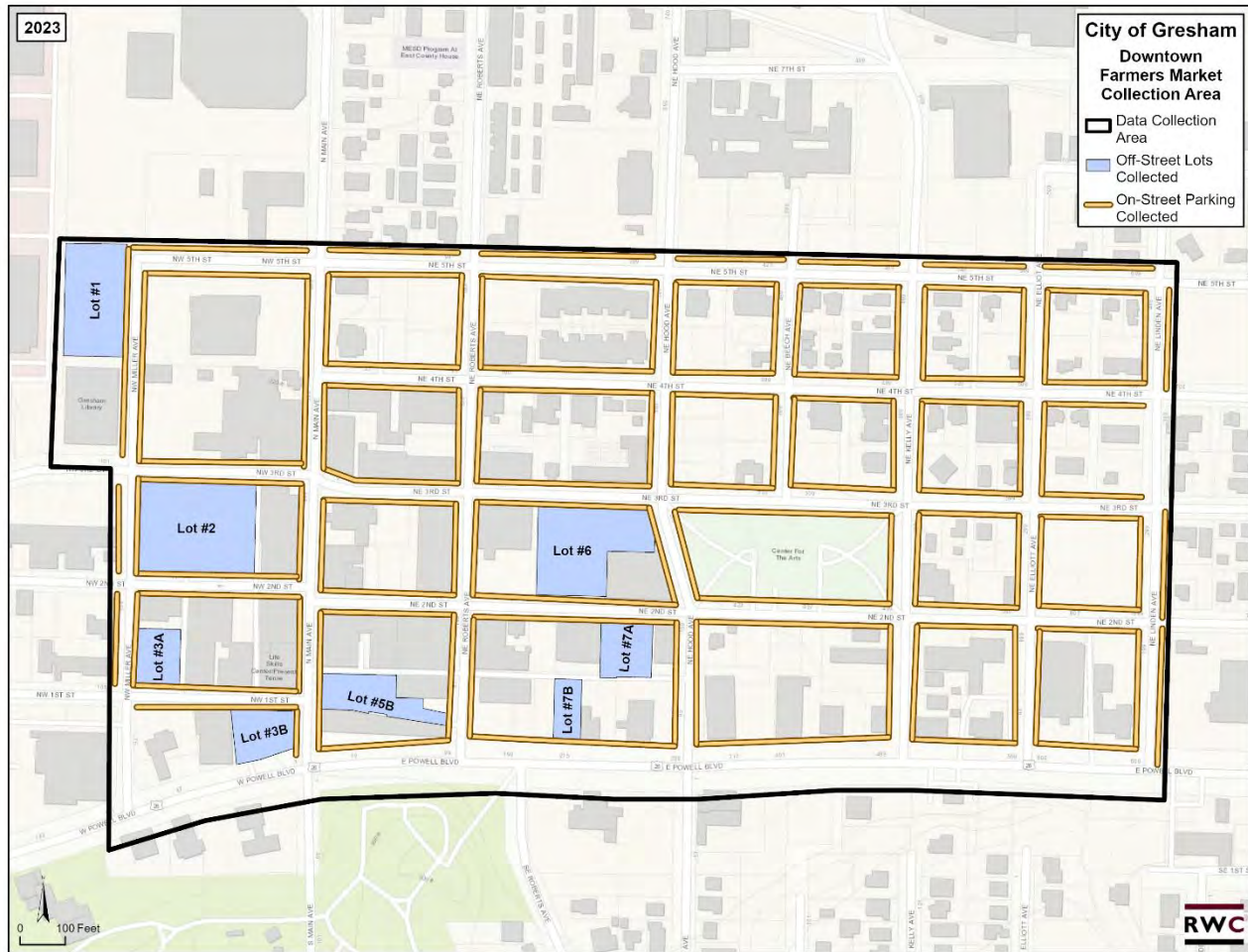
Agenda

- | | |
|---------------------------------|-----------|
| 1. Introductions | All |
| 2. Scope of Work Summary | Rick |
| 3. Finalize Work Group Schedule | Rick |
| 4. Downtown Parking 101 | Rick/Owen |
| 5. Q&A | PWG |
| 6. Next Steps & Close | Rick |

Project Purpose & Scope

Improve Parking Management in Downtown

- Explore **flexible and adaptable parking management strategies** for the Downtown.
- Better **understand users and their parking needs** working with the Parking Work Group, supplemented with recent data findings, and a community outreach (meetings/survey).
- Develop a **clear set of desired outcomes and Guiding Principles** for parking.
- Review recent data sets (2023) to **understand trends, constraints, and surpluses** in the public supply.
- Draft/Finalize recommended **Parking Management Manual** for consideration and implementation



Project Scope

- Form a Parking Work Group (PWG)
- Work Group Process (July – November)
 - ✓ AUG 8 (2ND Thursday): Meeting #1: Parking 101
 - ✓ SEPT: Meeting #2: Guiding Principles
 - ✓ OCT: Meeting #3: Existing Conditions
 - ✓ NOV: Meeting #4: Gresham Parking Data & Survey Results
 - ✓ DEC: Meeting #5: Preliminary Recommendations
- Web Survey/Mailer (TBD)
- Public Meetings (TBD)
 - ✓ Up to 2 Meetings
- City Council Presentation (TBD)
- Draft and Final Parking Management Manual (November 2024 – March 2025)



Source: theoutlookonline.com



Parking 101

*Elements of Great
Parking Management*

**City of Gresham
Exploring Parking Management**

Parking 101



Why Manage Parking?

Guiding Principles

85% Rule (Measuring Performance)

Good Data

Right Sized Code

Understanding the Value of a Parking Stall

Great Communications

Shared Parking

Reasonable Enforcement

What Successful Cities are Doing

Why Manage Parking?

Why Manage Parking?

- » *Use A Limited Resource Efficiently*
- » *A Tool to Enhance Economic Activity*
- » *Create Order and Reduce Anxiety*
- » *Use Parking As A Tool To Encourage Transportation Options*
- » *Maximize/Manage Parking Turnover*
- » *Get the Right People In the Right Parking Space*



- ✓ **On-street parking is finite** and highly desired (minimize conflicts)
- ✓ **Get the right people to park in the right place** (on and off-street)
- ✓ Customers appreciate it, **reduces angst**
- ✓ Off-street parking is expensive, so fully **maximize what you have**
- ✓ A clear sense of movement to parking **options**
- ✓ Ground level **businesses want turnover** (people spending money)
- ✓ *If your employee is not walking, your customer is*

Guiding Principles

Clearly stated priorities and outcomes. **Get to Yes.**

Is there **consensus** on priorities?

Who has priority in the public supply?
(on-street, off-street)

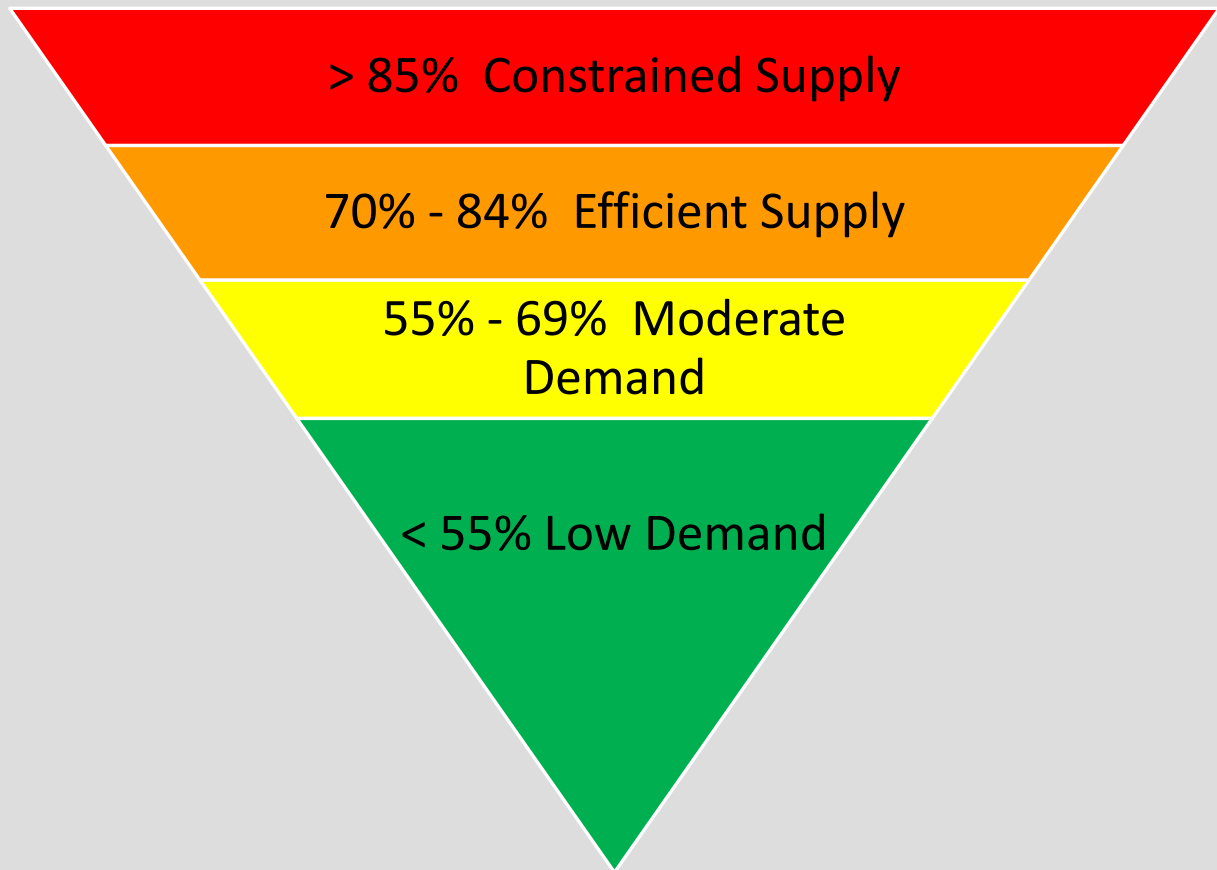
What is the **role of the City** in parking (as a manager, partner or owner)? The role of the private sector?

Many cities leap into parking management strategies before their purpose or their appropriateness for the area is clear.

Any strategy developed should tie directly back to specific Guiding Principle(s) and data.

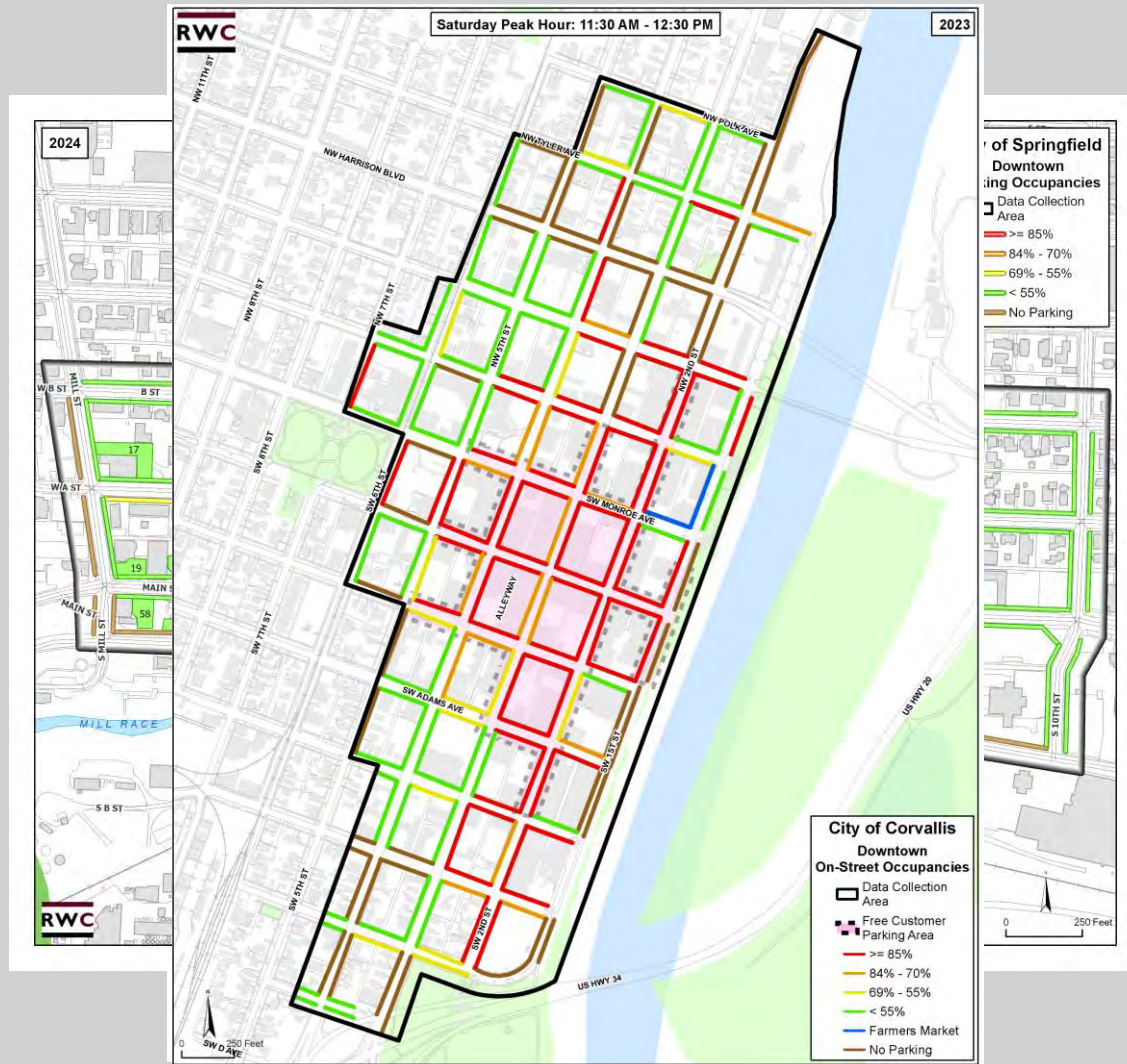
*The priority for parking by type of stall needs to be clearly stated, **not all parkers can be “priority” parkers.***

Measuring Performance – 85% Rule



- Most common approach to managing parking supply
- **85%+** when constrained: turnover is affected, access is difficult and customer experience is adversely affected
- **70% - 84%**: Supply is robust, accessible, and efficient
- **55% - 69%**: available parking to absorb additional demand (redevelopment)
- **< 55%**, parking activity is not supportive of active business.

Good Data = Good Decisions



Examples from Springfield, OR, Meridian, ID, and Corvallis, OR

- ✓ Separates perception from reality
- ✓ Let data tell a story
- ✓ Local data is unique to Gresham and its access dynamics
- ✓ Tie solutions to data
- ✓ Consistent / replicable methodology
- ✓ Good data is essential and the more accurate data you have, the better your management decisions will be

Right Size Parking

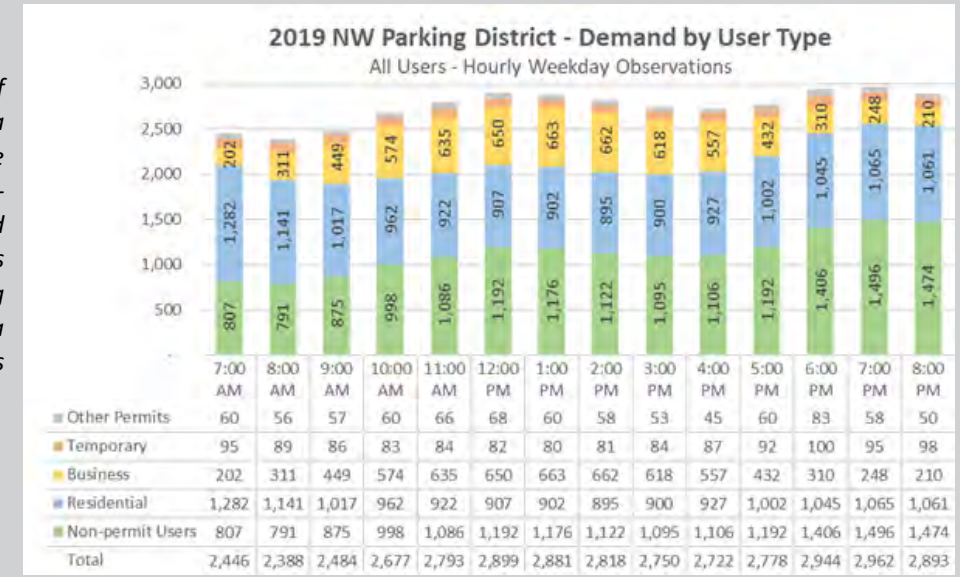
Most city parking codes (required parking) are not based in true understanding of demand.

Numerous studies indicate that parking requirements lead to 25% to 35% overbuild.

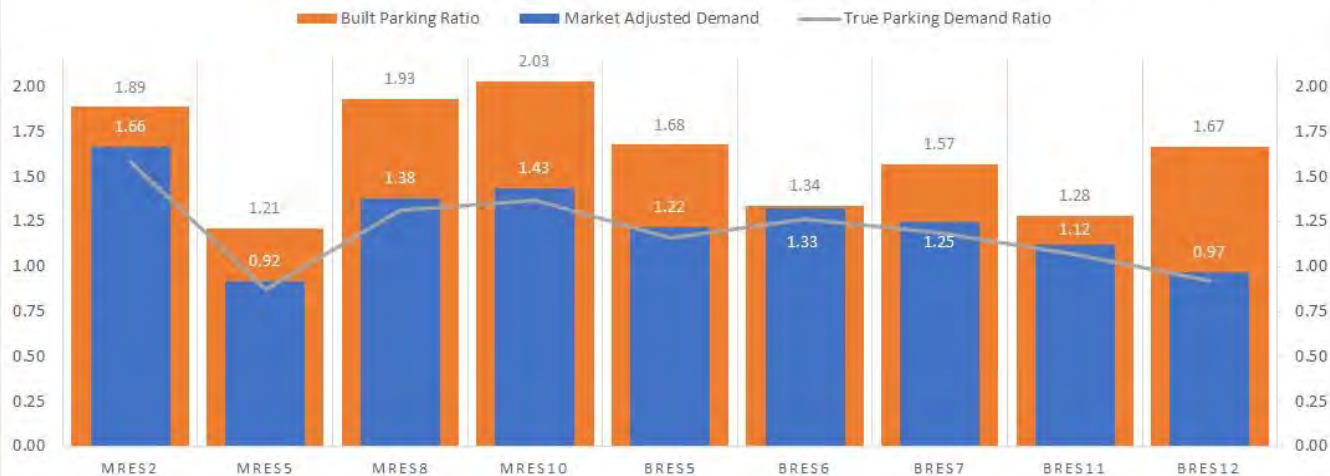
Calibrate code to local demand (e.g., Meridian/Boise multi-family study, below).

Consider blended rate models for downtowns.

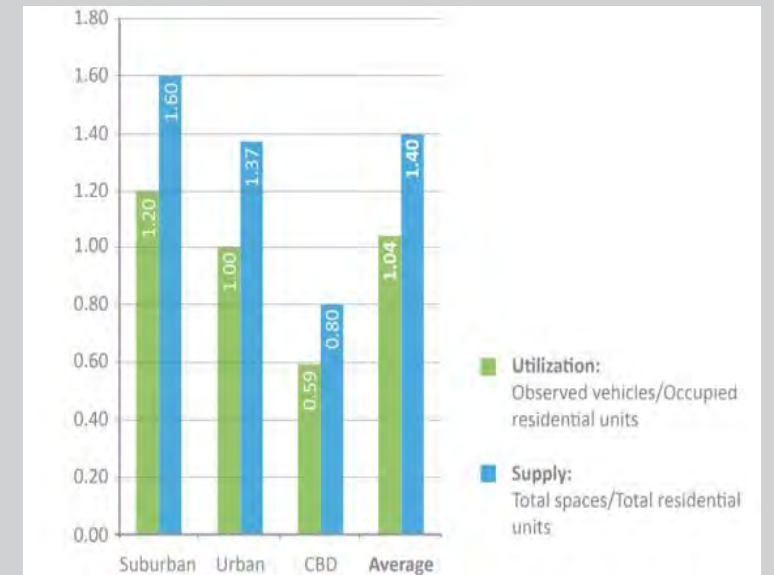
Use depth of available data to generate easy-to-understand graphics presenting complex data sets



2019 MERIDIAN/BOISE PARKING DEMAND EVALUATION LAND USE: RESIDENTIAL (STALLS PER UNIT)



Quantifying parking demand by land use type using local data to measure how cities require parking (code) and what is actually used. Demonstrates how codes can force overbuilding parking.



Understanding the Value of a Parking Stall

Cost to build a structured parking stall:

\$45,000 - \$65,000+ (per stall)

• 20 Year cost to finance:

\$335 - \$485 (per stall/mo.)

WHO PAYS? / WHO SHOULD PAY?

- Developer
- Building Owner
- City
- Building Tenant (Business)
- User (customer, employee, resident)
- Some or all above



Source: Ventura CA - New Downtown Garage Concept

Understanding the Value of Off-Street Parking

Developer/Owner \$\$

- Finance
- LID
- Fees-in Lieu

Customer/Visitor/Guest \$\$

- Parking Fees (hourly/daily/monthly)
- Surcharges (Events)
- Citations/Fines

\$335 - \$485 per stall per month

Public Subsidy

- General Fund
- Bonds
- Urban renewal

Building Tenant \$\$

- Buried in Lease Rate
- Tax (parking on business)
- Validations (parking)
- Subsidy to employees

Understanding the Value of a Parking Stall

Customer prioritized stall



Non-customer prioritized stall



- **\$24 million** in potential sales revenue (@ 450 stalls)

- **\$4 million** in potential sales revenue (@ 450 stalls)

Understanding the Value of a Parking Stall

- ✓ Maximizing the stalls you have (already built)
- ✓ Getting the right car to the right space makes economic sense
- ✓ Getting employees off-street or into other modes makes economic sense
- ✓ Calibrating turnover maximizes revenue potential to businesses



Source: oregonlive.com

Great Communication

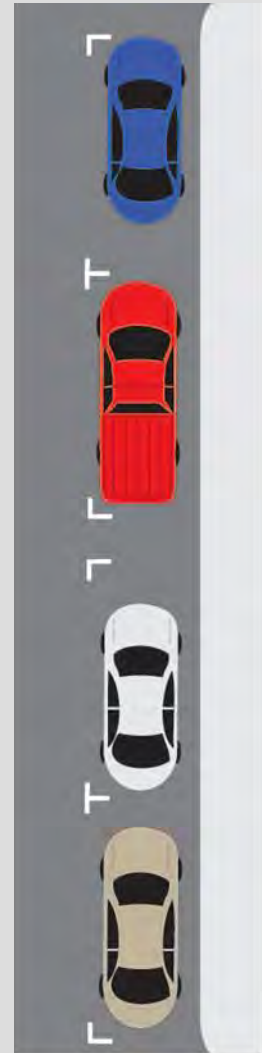
- ✓ Commit to marketing, communicating and branding your *public parking system*.
- ✓ This will establish a *recognizable and intuitively understandable* parking message.
- ✓ Customers and employees want *simple and reliable solutions*.
- ✓ *Communications is the key* to activating your strategies.



Great Communication

Presentation and Wayfinding

- ✓ High quality and appropriately placed signage
- ✓ Clean and optimally working equipment
- ✓ Optimal lighting
- ✓ No trash or debris
- ✓ A maintenance plan and schedule
- ✓ Consistent design requirements (lot or garage)



Clear, delineated parking stall striping

Shared Parking



In most cities (like Gresham) **large amounts of parking inventory are in private control/ownership.**



Private control **requires private solution (partnership).**



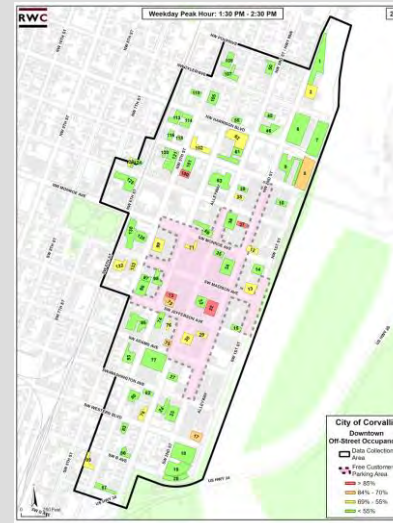
All partners investing in the solution. **Solution cannot be solved only in public supply.**



Best carried out through **downtown business organization.**



50 unused stalls equals \$2.5+ million in new structured parking.



Reasonable Enforcement

The cornerstone of parking management

Reasonable enforcement should have a targeted violation rate of 5% - 9%

Should support a minimum on-street turnover rate of 5.0

Administered periodically in small cities to create cost efficiencies





Salem Downtown Parking Users Guide for Employees

Attention Downtown Employees!

Changes are coming to downtown parking that will affect employees of downtown businesses – please take note!

A two-hour time limit is being introduced for on-street parking throughout the downtown. The reason for the change is to ensure there will be enough spaces for customers – even during the mid-day peak.

The new two-hour time limit takes effect on February 1, 2007. Parking enforcement will be 9:00 a.m. to 6:00 p.m. Monday through Friday. On Saturday, time limits will be enforced in the downtown core where parking congestion is greatest (see map on back side to find the Saturday enforcement area).

Customers First!

It's unanimous. When it comes to parking, downtown businesses want to put **Customers First!**

That means business operators and their employees are leaving the prime on-street parking spaces open for their customers. Meanwhile, downtown employees are parking in off-street lots and garages, or riding the bus or bicycle to work.

Need a Parking Space?

Monthly employee parking permits are available at affordable rates in the City of Salem's Parkade public parking garages.

To sign up, call Jim Upham, Acting Parking Manager, City of Salem, 503-588-6133, or email jupham@cityofsalem.net

Salem Downtown Garages



What Successful Downtowns Are Doing

Clear priorities

Measurable goals (85% Rule)

Right sized codes

Customer First Programs

Uniform time stays on-street

Shared use agreements – w/ private lots and garages

Common branding and marketing in public and shared use facilities

Employees off-street

Making alternative modes cool – an integrated system of options

The Role of Parking

What Parking Is:

- A key support mechanism for the *product* that is downtown and its businesses.
- A valuable asset and a shared responsibility.
- One mode of access in the larger toolbox of downtown “capacity.”
- A resource that requires active and strategic management.

Few successful downtown’s have “fixed” parking. They simply manage it..... constantly.

What Parking Is Not:

- The reason people come to an area.
- A generator of trips (“if you build it – parking - they will come” is not true).
- The primary message in your downtown message.
- The silver bullet.

The operative word in the phrase “parking management plan” is management. This implies change, and a frame of reference, to alter the status quo at any point in time.

Thoughts, Ideas, Questions?

Next Steps

- Set next meeting date
 - ✓ Setting Priorities
 - ✓ *Online Meeting*

